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Bib Data Sheet

CONFIRMATION NO. 8977

<b>SERIAL NUMBER</b> 09/848,998	<b>FILING DATE</b> 05/04/2001 <b>RULE</b>	<b>CLASS</b> 710 371 2182	<b>GROUP ART UNIT</b> 2816 2182	<b>ATTORNEY DOCKET NO.</b> 42390.P9943	
<b>APPLICANTS</b> James S. Chapple, Chandler, AZ; Kalpesh D. Mehta, Chandler, AZ; Frank T. Hady, Portland, OR;					
<b>** CONTINUING DATA *****</b>					
<b>** FOREIGN APPLICATIONS *****</b>					
<b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED</b> <b>** 06/29/2001</b>					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input checked="" type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after met Verified and <u>Allowance</u> Acknowledged <u>Examiner's Signature</u> <u>Initials</u>		<b>STATE OR COUNTRY</b> AZ	<b>SHEETS DRAWING</b> 7	<b>TOTAL CLAIMS</b> 22	<b>INDEPENDENT CLAIMS</b> 4
<b>ADDRESS</b> John P. Ward BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP Seventh Floor 12400 Wilshire Boulevard Los Angeles, CA 90025-1026					
<b>TITLE</b> Method and apparatus for gathering queue performance data					
<b>FILING FEE RECEIVED</b> 956	<b>FEES:</b> Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		